

# **About Us**

Compliant, reliable & efficient fire & security service.

Marlowe Fire & Security provides a total, end to end, fire and security solution to commercial, public sector and residential customers throughout the UK.

From initial design, supply and installation, through to ongoing maintenance and monitoring, we maintain the capability to help prevent, detect and monitor your fire and security risks.

Our ongoing commitment to Compliance and Best Practice ensures that every industry standard and all current legislation is adhered to, providing you with peace of mind throughout our partnership.

# Why Choose Us?



Nationwide Coverage

Commitment

to Compliance



Industry Experience



In-house Alarm & Video Receiving Centre



Tailored Service





A Total Solution



24/7

24/7 Protection



### **FIRE PROTECTION**

We provide a total fire life safety solution to ensure your site and people are protected.



#### FIRE DETECTION

A Fire Detection System is one of the best investments for your business. By matching technology to application, our Fire Detection Systems are designed and maintained to identify a fire early in its development and where necessary enable a safe and timely evacuation of occupants.



#### **ASPIRATING SYSTEMS**

Aspirating Smoke Detection, also known as Air Sampling Detection (ASD) systems, can detect fires at a very early stage, even before the usual visual signs of a fire become apparent. Particularly designed to protect high risk, high value locations, where downtime from smoke or fires can be incredibly costly.



#### **EMERGENCY LIGHTING**

If a power cut, fire or disaster affects the power supply to your building. Emergency Lighting luminaires will illuminate and guide you, your employees and your visitors to appropriate escape routes, ensuring a safe and efficient evacuation. We design, install and maintain effective Emergency Lighting solutions to provide even the most complex environments with an effective and timely evacuation.



#### **GAS FIRE SUPPRESSION**

Used to extinguish fires by releasing a concentration of gas within a particular room. Most commonly found in server rooms, computer suites and communication rooms, a Gaseous Fire Suppression System is designed to protect the integral functions of your business. Modern solutions utilise clean inert gases that are not ozone depleting.



#### **EMERGENCY VOICE ALARMS**

EVCS (Emergency Voice Communication Systems) or Disabled Refuge Systems operate reliably in a fire alarm event allowing emergency services to be in constant contact with people in refuge areas who seek assistance. Disabled Refuge and Fire Telephone Systems may be separate, or they may be combined into one system.



#### **ACCESSIBLE TOILET ALARMS**

All accessible toilet cubicles should be fitted with a suitable 'call for assistance' Accessible Toilet Alarm System. We offer a range of fully compliant BS 8300 Accessible Toilet Alarm Systems available either as stand alone alarms or systems that can be integrated into our range of Emergency Voice Communication Systems.



#### FIRE EXTINGUISHERS

Fire Extinguishers are essential to protect the integrity of your site and the safety of your employees and visitors. We provide a comprehensive range of Fire Extinguishers and Fire Fighting Equipment to respond to the specific needs of your site. Fully compliant with BS: 5306, all Extinguishers are British Standard Kitemarked to ensure quality.



#### **RISERS & HYDRANTS**

Dry and Wet Risers are installed to ensure the availability of large quantities of water to the Emergency Services when attending a building over 18 metres in height. Hydrants are utilised by the fire brigade to access water from the local mains supply. We can inspect and test risers and hydrants to ensure the water pressure and flow rate are adequate.



#### **SPRINKLERS**

A Sprinkler System will detect heat from a fire, sound the alarm and release water directly onto the source of the fire to extinguish the flames quickly. While Fire Detection Systems to a fire, a compliant Sprinkler System controls and limits its advancement, helping to prevent potential disasters.



#### KITCHEN FIRE SUPPRESSION

Kitchen Fire Suppression Systems can quickly detect and suppress kitchen fires using advanced extinguishing agents specifically designed to effectively combat kitchen fires and limit damage so that the operation of the kitchen can be quickly reinstalted once the fire has been safety extinguished.



#### **PASSIVE FIRE PROTECTION**

Passive Fire Protection helps to save lives, reduce damage to your premises and prevent the loss of valuable assets by containing the fire to a particular compartment or room, giving occupants enough time to escape and the Emergency Services enough time to enter the building and tackle the fire. Our certified Fire Door Sets and Fire Stopping Products are an integral part of Passive Fire Protection.



#### **FIRE RISK ASSESSMENT**

The Regulatory Reform (Fire Safety) Order requires that any commercial premises with more than 5 occupants must ensure that a thorough Fire Risk Assessment is undertaken by a Competent Person. To provide support, we offer a comprehensive BAFE Certified Fire Risk Assessment service to identify potential risks and reduce the number of fire hazards at your site.



### **SECURITY SYSTEMS**

Our mission is to protect you with bespoke Security Solutions that address your specific need.



#### **INTRUDER ALARMS**

An effective and reliable, maintained and monitored Intruder Alarm System can help you achieve maximum protection. To help alert you of unauthorised entry, we supply, install and maintain the highest quality Intruder Alarm Systems.



#### CCTV

Protect your property, employees and business with a CCTV System suited to your environment. We provide a range of CCTV solutions to provide you visibility of what happens inside or outside your site 24/7.



#### **ACCESS CONTROL**

Access Control protects your people and property and helps you to manage safe and secure entry, as well as occupancy levels of your sites by allowing you to control who has access into your building and when that access is permitted.



#### **CALL ALERT SYSTEMS**

We offer a range of Personal Alarm Systems, Call Assist and Nurse Call Systems designed to summon help when most needed. Call Alert Systems alert others of a problem, providing greater security and reassurance for your staff.



#### **INTEGRATED SECURITY**

Safeguard your business, and protect your property and your people against crime with our Integrated Security Solutions to suit your environment and requirements.



#### STAFF SAFETY SOLUTIONS

Whatever your industry, staff should always feel safe and secure in the work environment. Our simple Staff Safety Solutions allow you to protect your employees and address the everyday risks and threats that staff are now commonly subjected to.



### **CONNECTED SERVICES**

Utilising our NSI Gold Accredited Category II Alarm Receiving Centre (ARC), we can help you to provide a safe and crime free environment 24/7.



# INTRUDER ALARM MONITORING

Intruder Alarm Monitoring ensures a fast response to activated alarms, reducing the chances of burglary, intrusion and endangerment. Our in-house ARC continually monitors alarm signals and reacts in the event of an activation, contacting the Emergency Services and nominated Keyholders to keep your site protected.



#### **FIRE ALARM MONITORING**

Gain peace of mind that your business is always protected day and night, with the Emergency Services on hand much faster to save lives, assets and buildings. Operating 24/7, 365 days a year through the latest communications technologies, our certified Alarm Receiving Centre works alongside the Emergency Services to protect your property and people.



#### **CCTV MONITORING**

Intrusion and vandalism can be minimised through remote CCTV Monitoring. Using the latest technology we help to deter and prevent criminal activity on our customers' sites day and night. Our vigilant Monitoring Service has notably decreased burglaries and criminal damage at our customers' secure premises.



# PERSONAL ATTACK ALARM MONITORING

Monitored personal attack alarms, panic alarms, call assist and lone worker devices give staff the assurance that someone is looking out for them, providing a safer and more confident workplace.



#### **TECHNICAL SUPPORT DESK**

Our Technical Support Desk is manned by trained and qualified Service Engineers 24/7 so we can be there to give you help and guidance whenever you need it day or night. Our Technical Support Operators can often provide you with an immediate remote solution avoiding the need for the physical attendance of a Service Engineer.



#### **ASSET TRACKING**

Combining the latest GPS tracking software with cellular positioning technology, we can provide you with a powerful, real-time tracking solution that can be used to keep visibility of your assets anywhere in the world.

### **Our Promise**

















# **Our Certifications**

To provide you with total Peace of Mind we maintain the highest accreditations available to our industry including NSI NACOSS Gold, NSI Fire Gold, BAFE and NSI ARC Gold.









































